

# EARLY ONSITE PROCESS CONNECTION

Thank you for referring your patient to LifeSource and partnering in the life-saving work of donation.

What you can expect from LifeSource as you continue to care for your patient

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So that if families end up having the option of donation, we can come at the **right time** to talk with family and support you and your teams.

A member of our clinical or family support team will come to the unit when

- ▶ Family mentions donation
- ▶ Family is talking about end of life care, or a family conference is scheduled
- ▶ Brain death testing is initiated
- ▶ Patient appears brain dead (based on conversation with you or chart review)
- ▶ Any time you request our presence

What we ask of you to preserve opportunities for the gift of donation

We depend on communication with you to determine when LifeSource clinical or family support team members should come to the unit.

**Families often share that LifeSource talked with them about donation too late.**

It is critical that you contact us if there is any talk of end of life decisions, (such as *family coming to say goodbye, they wouldn't want to live like this*), or if a family member mentions donation.

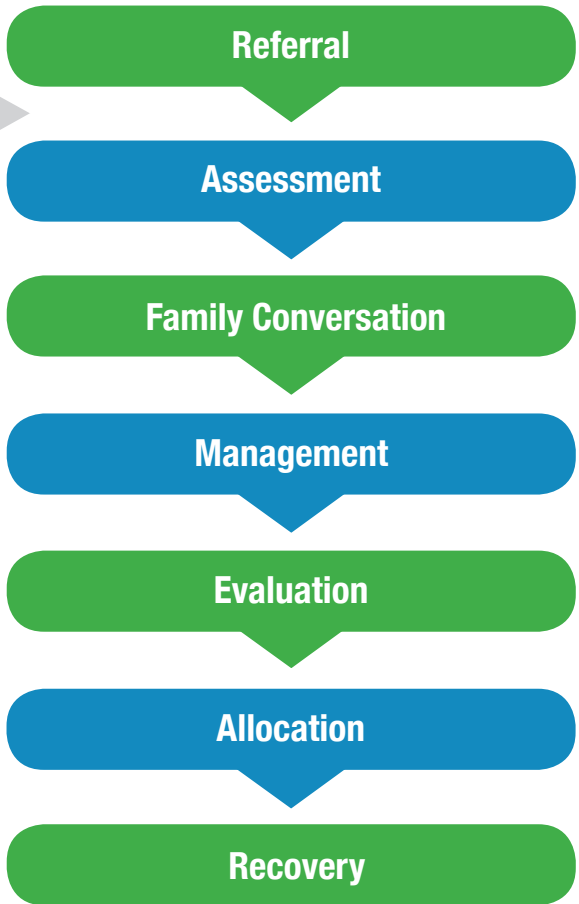
If a family member mentions donation

- ▶ Acknowledge the donation comments
- ▶ Connect the family to LifeSource
- ▶ Stay and support the family and patient

# THE DONATION PROCESS

## We are here

Collaboration is critical at this stage in the process so LifeSource can support you and come at the **right time** to talk with family about the gift of donation.



## Donor Recipient Story

Keegan (center) received a liver transplant from a young woman named Andrea who registered as a donor on her driver's license. Their families have since met and formed a special bond. Today, Keegan loves hockey and playing with friends.